

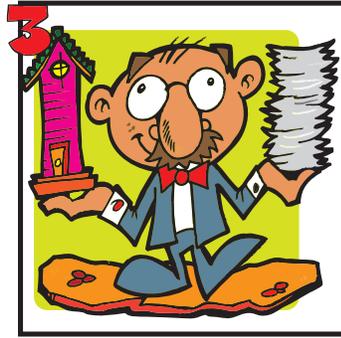
A Property Owner's Guide to the Open Rolls Period in 10 Easy Steps



1 Mark your calendar: the rolls are open July 15 – August 15.



2 Go online and look up your property by using the "Search Records" function at nolaassessor.com.



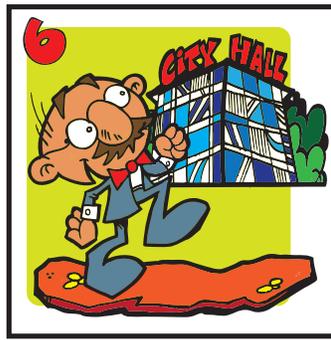
3 Ask yourself: does the estimated market value reflect what the property would sell for today?



4 If that value looks fair to you, then you're done.



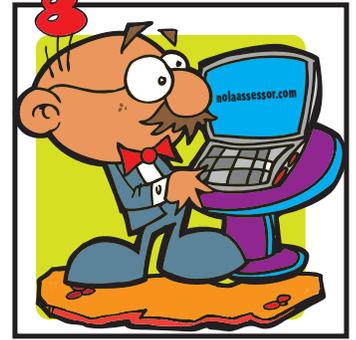
5 If you feel like your property value is assessed incorrectly, you can click "Show Parcel Map" from your property record at nolaassessor.com to see a satellite image of your property and surrounding properties.



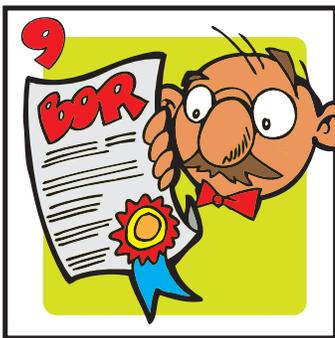
6 If you still think your property value is assessed incorrectly go to the Assessor's Office for a meeting with a Customer Service Representative. This is the start of an "informal appeal" process.



7 Bring with you photos and documents that explain why the value should be changed. Documents should include a recent appraisal (if available), homeowners insurance, or estimate of cost of repair from a contractor.



8 If you prefer, you can skip the "informal appeal" process and file a formal appeal online by clicking the "E-File" link on the left side of the page at nolaassessor.com no later than August 20, 4 p.m.



9 If you choose to meet with the Assessor's Office and you still think the value is incorrect but you do NOT file an appeal online, you can submit an appeal in person at the City Hall office before 4 p.m. August 20. Forms are available at our offices or under the "Forms" tab on nolaassessor.com.



10 If you or the Assessor's Office disagree with the Board of Review's decision, appeals may be submitted to the Louisiana Tax Commission.

WHAT IF I DISAGREE WITH THE VALUE THE ASSESSOR PLACES ON MY PROPERTY?

VISIT ONE OF OUR THREE OPEN ROLLS LOCATIONS.

Meet with an Appraiser in the New Orleans Assessor's Office between July 15 and August 15, 2019 about your 2020 assessment as an informal appeal at City Hall (1300 Perdido St.), Algiers Courthouse (225 Morgan St.) or Lakeview Christian Center (5885 Fleur De Lis Dr.).

IF YOU ARE UNSATISFIED WITH THE RESULTS OF THE INFORMAL APPEAL MEETING, a formal appeal on property valuation must be made between July 15 and 4 p.m., August 20, 2019.

FILE YOUR FORMAL APPEAL ONLINE AND AVOID LINES.

Information about how to appeal the assessment value is at www.nolaassessor.com under the E-FILE tab.

You can also submit your written formal appeals in writing by 4 p.m. August 20, 2019 to the Assessor's Office, 4th floor, City Hall, 1300 Perdido Street, New Orleans. This form is also available for download at the website www.nolaassessor.com under the tab FORMS.

**ORLEANS PARISH
ASSESSOR'S OFFICE**

ERROLL G. WILLIAMS, CLA

